BVMTH Personnel:

Please ask the following three questions of any client prior to contacting their animal. This is ideally done via phone. However, in an life-threatening situation it may be done in person while adhering to the social distancing recommendations of the CDC (6 foot distance between you and the client).

Say to the client: “In order to ensure that we are keeping you and our staff as safe as possible, we have two questions to ask you. Your answers will not change our ability to care for your pet, but will ensure appropriate protocols are followed. Your honest answers are appreciated.”

1. In the last 14 days, have you been in close contact with a person who is awaiting COVID-19 test results or has been confirmed to have the Coronavirus? No Yes

2. In the last 72 hours, have you had fever and/or symptoms of lower respiratory illness (such as cough or difficulty breathing), or nausea, vomiting, diarrhea, or abdominal pain? No Yes

IF YES TO EITHER OF THE ABOVE QUESTIONS, IMPLEMENT COVID-19 AFFECTED PROTOCOL.

________________________________________  ______________________________________
Client’s Name (Please Print)                  Client’s Cell Phone Number

________________________________________  ______________________________________
BVMTH Personnel Name (Printed)                BVMTH Personnel Signature

________________________________________  ______________________________________
Date                                         Method of information acquisition (phone/in person)

COVID-19 Client Questionnaire ed 4.17.2020