

House Officer Survey Results			
24 invited; 17 completed surveys; response rate of 70.8%			
Facilities and Equipment	Intern (6)	Resident (11)	All (17)
Office	2.50	2.91	2.15
Conference rooms	3.40	2.55	2.81
Seminar room (DQ2 VTH – new room in basement)	4.67	3.91	4.18
Small animal clinical facilities (exam rooms, work, treatment areas, surgical suites, procedure rooms)	2.60	2.29	2.41
Large animal clinical facilities (exam rooms/areas, treatment areas, surgical suites, procedure rooms, barn)	2.50	2.30	2.35
Equipment to perform medical procedures/surgery – small animal	3.60	2.83	3.18
Equipment to perform medical procedures/surgery – large animal	3.33	2.78	2.92
Radiology facilities and equipment	2.80	2.45	2.65
Anesthesia facilities and equipment	3.50	3.11	3.27
Dispensary	3.33	2.91	3.06
Rounds rooms	2.80	2.00	2.25
Reception area – small animal	3.00	2.91	2.94
Reception area – large animal	2.50	2.67	2.64
Junior surgery/shelter/surgery	3.00	3.00	3.00
Break/eating areas, food and drink options/availability	2.20	1.45	1.69
Restrooms	2.50	2.00	2.18
Parking availability	3.67	2.36	2.82
Parking lots	3.17	2.36	2.65
Subtotal Facilities and Equipment	3.13	2.81	2.71
Services and Personnel	Intern (6)	Resident (11)	All (17)
Orientation/Onboarding	2.83	2.18	2.41
Department Head (Dr. Burba)	4.20	3.00	3.38
Hospital Director (Dr. Studer)	4.00	2.64	3.08
Hospital Administrator (Shannon Harlow)	3.60	3.14	3.33
Technology support (computers, wifi, printers, etc.)	2.40	2.27	2.31
Faculty mentors	3.60	4.27	4.06
Employee Assistance Program/ComPsych	3.00	3.00	3.00
VCS support staff	3.33	3.44	3.42
VTH business office	3.20	2.67	2.86
VTH technical staff (RVTs and assistants)	4.00	3.90	3.87
VTH reception staff	2.80	2.70	2.73
VTH medical records staff	3.00	3.00	3.00
Subtotal Services and Personnel	3.32	3.00	3.11
Educational	Intern (6)	Resident (11)	All (17)
Instructional technology (rounds room, ward area, exam rooms, etc.)	3.00	2.80	2.91
Woolies	2.67	2.89	2.83
Small animal caseload (number and variety)	3.20	2.33	2.73
Large animal caseload (number and variety)	3.00	2.63	2.70
Current assessment tools in place for students	2.50	2.55	2.55
Current assessment tool(s) in place for house officers	2.83	2.64	2.71
PaDs skills verification/sign-off	1.67	2.18	2.07
Subtotal Educational	2.75	2.45	2.54
Growth	Intern (6)	Resident (11)	All (17)
Leadership seminars/workshops	2.00	2.33	2.25
Teaching and learning seminars/workshops	2.25	2.36	2.31
Advanced clinical training workshops	1.67	2.45	2.29
Research/clinician scientist workshops	2.25	2.44	2.38
Communication seminars/workshops	1.33	2.13	1.93
Diversity, inclusion, wellness seminars/workshops	2.75	2.25	2.42
Graduate course offerings	1.00	3.22	3.00
Subtotal Growth	2.09	2.46	2.36
Culture	Intern (6)	Resident (11)	All (17)
Communication	2.17	2.73	2.53
Respect	2.80	3.27	3.13
Teamwork	3.33	3.27	3.29
Taking responsibility/ownership	2.80	3.09	3.00
Empathy toward others (faculty, staff, house officers, students)	2.60	3.18	3.00
Care of resources/business awareness	2.80	3.18	3.06
An environment which encourages leadership	2.60	3.18	3.00
Subtotal Culture	2.73	3.13	3.00
Mentoring/Direction	Intern (6)	Resident (11)	All (17)
Clinical teaching of 4th year students	2.80	2.91	2.88
Leading rounds/discussions for 4th year students	2.60	3.18	3.00
Providing feedback to 4th year students	2.60	3.20	3.00
Receiving feedback from mentors and students	3.20	3.36	3.33
Formally assessing 4th year students (midblocks and end of rotation evaluations)	3.00	3.18	3.13
Clinical service (medical and surgical knowledge and skills)	3.60	3.64	3.63
Business/financial awareness	2.40	3.27	3.00
Communication skills	3.00	3.45	3.33
Self-awareness/self-regulation	3.40	3.45	3.44
Self-care	1.80	3.20	2.73
Medical records management	2.40	2.91	2.75
Subtotal Mentoring/Direction	2.89	3.25	3.13
House Officer Program	Intern (6)	Resident (11)	All (17)
Clear expectations for successful completion of the program	3.00	3.36	3.25
Overall program organization (description, schedules, objectives)	2.60	3.45	3.19
Appropriate (for level of training) oversight/mentoring during daytime clinical hours	3.67	4.00	3.88
Appropriate (for level of training) oversight/mentoring during nights and weekend hours	3.00	3.27	3.18
House officer patient/case rounds	2.40	3.36	3.06
Journal club or other literature review activity	3.00	3.64	3.44
Board exam preparation	4.00	3.00	3.08
Appropriate (for level of training) oversight of teaching the 4th year students	2.80	3.27	3.13
Appropriate (for level of training) oversight of communication with referring DVMs	2.80	3.27	3.13
Evaluations (format, frequency, etc.)	2.80	3.45	3.25
Future career advising/guidance	4.00	3.30	3.53
Relationships with fellow house officers	4.00	4.27	4.19
Interactions with students	3.60	3.73	3.69
Subtotal House Officer Program	3.16	3.49	3.39
House Officer Life	Intern (6)	Resident (11)	All (17)
Campus/VTH safety	4.17	3.73	3.88
COM/VCS/VTH commitment to well-being	2.00	2.64	2.44
Faculty and house officer diversity	3.00	3.55	3.35
Inclusive environment (everyone welcome/everyone has a voice)	3.20	2.36	2.63
Subtotal House Officer Life	3.14	3.07	3.09
Willingness to Recommend	Intern (6)	Resident (11)	All (17)
OSU CVH internship or residency to a colleague?	2.33	2.73	2.59
the VTH for small animal and exotic animal services?	3.00	3.36	3.24
the VTH for equine and farm animal services?	3.50	3.45	3.47
Subtotal Willingness to Recommend	2.94	3.18	3.10
Overall Satisfaction	Intern (6)	Resident (11)	All (17)
role in the clinical year (clinical service and clinical teaching)?	3.17	3.45	3.35
house officer program?	3.33	3.45	3.41
Subtotal Overall Satisfaction	3.25	3.45	3.38

Staff Survey Results						
76 invited; 62 completed surveys; response rate of 81.6%						
Facilities and Equipment	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
Office or working area	3.50	2.80	2.67	2.33	2.88	2.62
Conference rooms	3.60	3.60	4.00	3.07	3.07	3.25
Seminar room (002C VTH – new room in basement)■	4.40	4.40	5.00	4.23	4.27	4.34
Small animal clinical facilities (exam rooms, wards, treatment areas, surgical suites, procedure rooms)	3.00	3.33	2.50	2.43	2.69	2.59
Large animal clinical facilities (exam rooms/areas, treatment areas, surgical suites, procedure rooms, barn)	3.33	3.00	1.75	2.43	2.92	2.60
Equipment to perform medical procedures/surgery – small animal	4.00	3.00	3.33	2.91	3.17	3.06
Equipment to perform medical procedures/surgery – large animal	3.33	3.00	2.00	2.67	2.80	2.75
Radiology facilities and equipment	4.00	3.00	3.00	2.85	3.00	2.95
Anesthesia facilities and equipment	4.00	3.00	3.00	2.68	3.00	2.85
Dispensary	4.00	3.25	3.20	3.23	3.25	3.28
Rounds rooms	3.33	3.00	2.75	1.86	2.57	2.19
Reception area – small animal	3.00	3.25	2.67	2.53	3.00	2.76
Reception area – large animal	3.00	3.00	2.00	2.46	2.67	2.55
Junior surgery/shelter surgery■	4.00	3.50	3.33	2.27	3.40	2.81
Break/eating areas, food and drink options/availability	2.80	2.25	1.33	1.50	2.25	1.84
Restrooms ■	2.80	2.80	1.67	1.77	2.63	2.15
Parking availability	2.60	2.80	1.33	2.07	2.81	2.29
Parking lots	2.80	2.80	1.50	2.03	2.69	2.27
Subtotal Facilities and Equipment	3.32	3.12	2.60	2.51	2.92	2.71
Services and Personnel	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
Orientation/Onboarding	3.50	2.67	2.80	2.15	2.36	2.41
Department Head (Dr. Burbaj)	4.20	3.60	4.83	3.19	3.57	3.58
Hospital Director (Dr. Studer)	4.20	4.60	4.50	3.71	4.00	3.98
Hospital Administrator (Shannon Harlow)	4.20	3.80	4.50	3.64	3.93	3.87
Technology support (computers, wifi, printers, etc.)	3.20	2.80	2.33	2.21	2.80	2.50
Supervisor for your area	3.20	3.20	4.33	3.57	3.50	3.56
Employee Assistance Program/CompPsych	3.67	4.33	4.40	3.00	3.67	3.51
Subtotal Services and Personnel	3.75	3.58	3.98	3.07	3.43	3.35
Educational	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
Instructional technology (rounds room, ward area, exam rooms, etc.)	3.33	3.00	3.00	2.07	2.57	2.36
Moodle	3.67	0.00	3.50	2.35	2.83	2.68
Small animal caseload (number and variety)	3.67	3.50	3.60	2.89	2.80	3.05
Large animal caseload (number and variety)	3.67	2.50	2.50	2.33	3.17	2.62
Current assessment tool(s) in place for students	4.00	0.00	3.00	2.20	3.17	2.53
PaDx skills verification/sign-off	3.67	0.00	2.50	2.25	2.38	2.39
Student oversight by faculty and house officers	3.75	0.00	3.00	2.75	2.89	2.89
Subtotal Educational	3.67	3.00	3.09	2.41	2.81	2.65
Growth	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
Leadership seminars/workshops	4.20	2.75	1.83	2.72	3.09	2.84
Teaching and learning seminars/workshops	4.00	2.50	1.83	2.52	2.90	2.63
Advanced training workshops	3.75	2.25	1.83	2.04	2.56	2.27
Communication seminars/workshops	4.00	2.25	1.83	2.12	2.80	2.42
Diversity, inclusion, wellness seminars/workshops	4.00	2.75	1.83	2.25	2.91	2.56
Subtotal Growth	4.00	2.50	1.83	2.33	2.86	2.56
Culture	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
Communication	3.40	3.00	2.17	2.75	3.07	2.87
Respect	3.40	3.00	2.33	3.14	3.27	3.10
Teamwork	3.20	3.20	2.67	3.38	3.47	3.30
Taking responsibility/ownership	3.40	2.80	2.67	3.31	3.27	3.20
Empathy toward others (faculty, staff, house officers, students)	3.20	2.80	2.33	2.97	3.20	2.97
Care of resources/business awareness	3.60	3.60	2.67	3.17	2.79	3.10
An environment which encourages leadership and/or growth	3.00	2.80	2.33	3.21	3.29	3.08
Subtotal Culture	3.31	3.03	2.45	3.14	3.19	3.09
Mentoring	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
Clinical teaching of 4th year students	5.00	0.00	3.33	3.10	3.17	3.18
Providing feedback to 4th year students	5.00	0.00	3.33	2.93	3.14	3.05
Receiving feedback (from supervisor, faculty, students)	2.80	2.00	3.20	2.67	3.20	2.82
Formally assessing 4th year students for midblocks and end-of-rotation evaluations	5.00	0.00	3.33	2.56	2.71	2.72
Business/financial awareness for your area of the VTH	3.25	3.75	3.50	2.96	3.30	3.18
Communication skills	4.00	3.50	3.00	3.14	3.42	3.27
Self-awareness/self-regulation	4.00	3.75	3.00	3.45	3.67	3.51
Self-care	4.00	3.50	3.83	3.07	3.67	3.27
Subtotal Mentoring	3.75	3.53	3.16	2.99	3.34	3.15
Student Life	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
Campus/VTH safety	3.20	3.20	3.33	3.57	3.87	3.56
CVM/VCS/VTH commitment to well-being	3.60	3.00	3.50	2.83	3.60	3.16
Staff diversity	3.40	2.80	3.50	3.11	3.27	3.19
Inclusive environment (everyone welcome/everyone has a voice)	3.00	3.00	3.17	2.69	3.27	2.93
Subtotal Staff Life	3.30	3.00	3.38	3.04	3.50	3.21
Willingness to Recommend	Caretaker (5)	Dispensary, Central Sterile, Central Supply personnel (5)	Receptionist (6)	Technician (RVT or Radiology Technician) (30)	Other (16)	TOTALS (62)
a position at the VTH/VCS to a friend?	3.20	3.20	3.67	3.17	3.50	3.26
the VTH for small animal and exotic animal services?	3.60	3.20	3.67	3.53	3.60	3.56
the VTH for equine and farm animal services?	3.80	3.00	3.83	3.13	4.00	3.47
Subtotal Willingness to Recommend	3.53	3.13	3.56	3.28	3.73	3.43
Overall, how satisfied are you with your job?	3.80	3.80	3.67	3.73	3.75	3.74